How to print your tickets

Acces your Les Grands Ballets Ticketmaster account : https://oss.ticketmaster.com/aps/grandsballets/EN/account/login

Login using the email adress associated with your purchase and the password chosen when you created your account.

Note: Creating your account is a mandatory step for purchasing tickets through our online platform. If you did not create your account before purchasing your tickets, your password was chosen and account created during the transaction process.



GRANDSBALLETS

My account

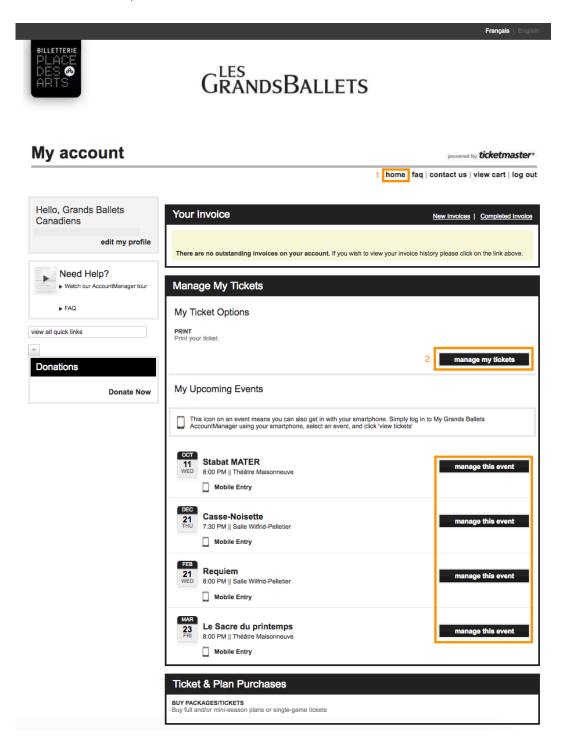
powered by ticketmaster*

faq | contact us

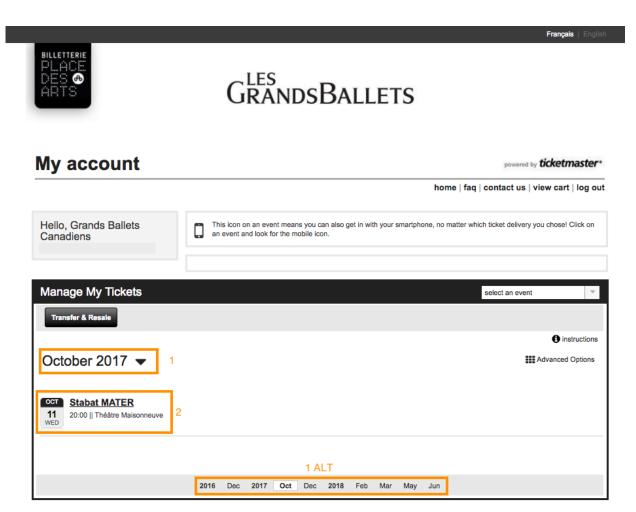
lanage Your Account	Instructions
w Box Office System - My Grands Ballets Account is new box office system has been designed to better serve you! By creating your Grands Ballets account, you will be able	GRANDS BALLETS SUBSCRIBERS
Update your personal information at any time Personalize your communication with Grands Ballets by managing your subscriptions to our newsletters Save and use your preferred payment methods Access your electronic tickets and invoices Receive alerts about events you are attending And much more	Click on Forgot password Enter your account number are mail address When you have received a temporary password by email update your profile Complete your invoice
ntact us with any questions or comments you may have – info@grandsballets.com	T. Complete your invoice
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rands Ballets Log In ave an account. Account ID or E-mail Address Password Forgot Your Password? Remember me	1. Click on Forgot password 2. Enter your email address 3. When you have received a temporary password by email update your profile 4. Click on Purchase tickets und the Your purchases tab

Proceed to your account home page.

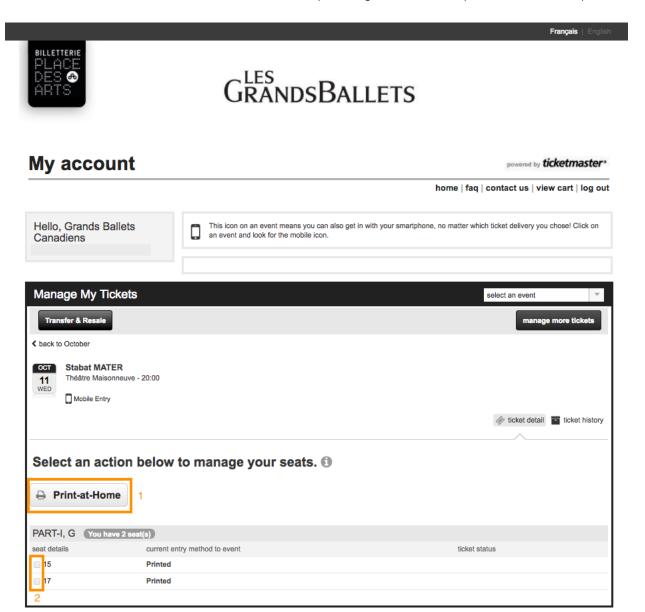
In the center of the page, in the "Manage my tickets" section, select "manage my tickets" to see the possible actions for all of your events, or "manage this event" to see the possible actions for one event in particular.



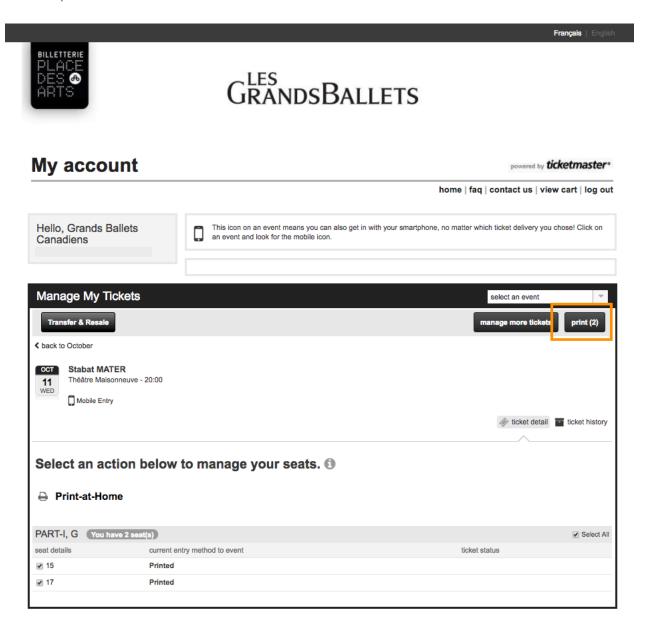
Select the event you would like to manage. You can find events by sorting by month. Use the drop-down list above the event list to sort, or select a month from the timeline at the bottom of the screen.



Select "Print-at-Home" then tick the boxes corresponding to the tickets you would like to print.

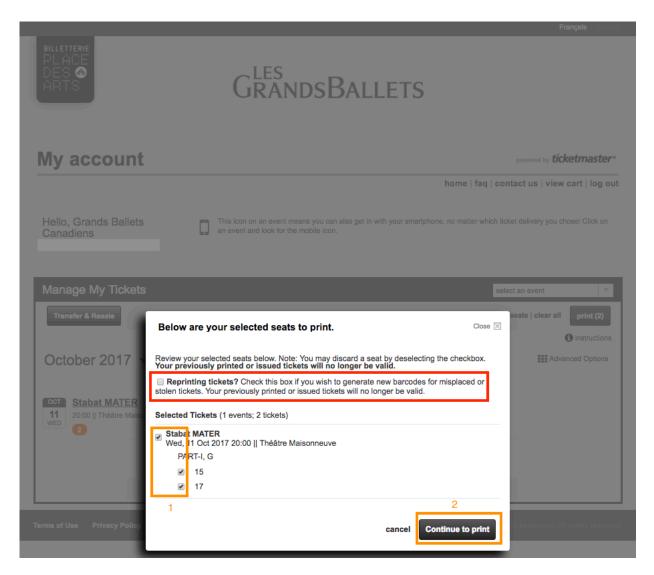


Select "print (x)" to continue. This button only appears once you have ticked off at least 1 ticket to print.



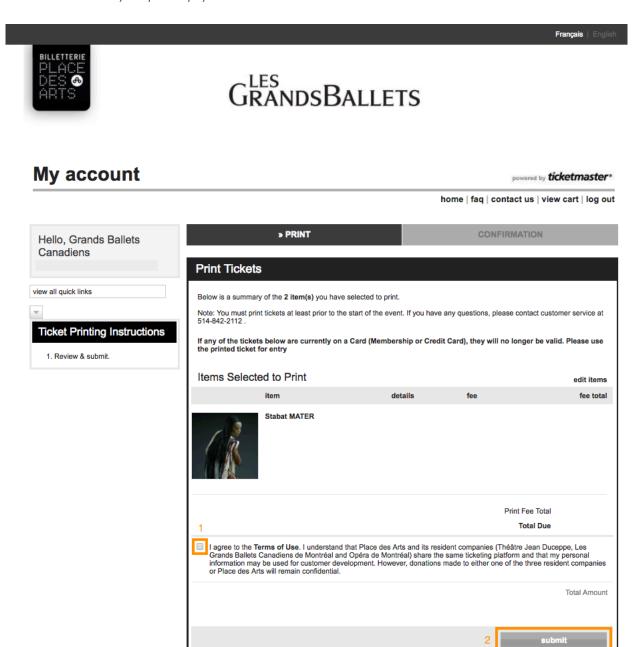
In the new window that appears, read over the information to ensure you have selected the right tickets. If you are reprinting tickets, tick the box for "Reprinting tickets". Then select "Continue to print".

Note: When you tick the box for "Reprinting tickets", a new barcode is generated for each ticket you are reprinting. Any previous versions of your tickets will no longer be accepted for access to the event. Only the latest version of your tickets will be accepted.



Familiarize yourself with the Terms of Use and, if you agree, tick the box indicating so. Then, select "submit".

Note: If you do not agree with the Terms of Use you will not be able to download and print your tickets. Please call the ticket office at <u>514 842-2212</u> or <u>1 866 842-2212</u> to organize an alternative way to pick up your tickets.



A .PDF document should begin downloading automatically. This document contains your tickets. You can print this document and present it at the door for access to the event. If the event allows mobile entry, you can simply show the document on your mobile device.

Note: Tickets are only available in French.



