

How to print your tickets

Acces your Les Grands Ballets Ticketmaster account :

<https://oss.ticketmaster.com/aps/grandsballets/EN/account/login>

Login using the email adress associated with your purchase and the password chosen when you created your account.

Note: Creating your account is a mandatory step for purchasing tickets through our online platform. If you did not create your account before purchasing your tickets, your password was chosen and account created during the transaction process.

Français | English

BILLETTERIE
PLACE
DES
ARTS

LES
GRANDSBALLETS

My account

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Manage Your Account

New Box Office System - My Grands Ballets Account

This new box office system has been designed to better serve you! By creating your Grands Ballets account, you will be able to:

- Update your personal information at any time
- Personalize your communication with Grands Ballets by managing your subscriptions to our newsletters
- Save and use your preferred payment methods
- Access your electronic tickets and invoices
- Receive alerts about events you are attending
- And much more

Contact us with any questions or comments you may have – info@grandsballets.com

Grands Ballets Log In

I have an account.

Account ID or E-mail Address

Password

Forgot Your Password?

Remember me ☐

continue

If you do not know the e-mail address or account ID for your account, please contact customer service at 514-849-0269

I don't have a Grands Ballets account.

E-mail Address:

continue

Instructions

GRANDS BALLETS SUBSCRIBERS

1. Click on *Forgot password*
2. Enter your account number and email address
3. When you have received a temporary password by email, update your profile
4. Complete your invoice

GRANDS BALLETS CLIENTS

1. Click on *Forgot password*
2. Enter your email address
3. When you have received a temporary password by email, update your profile
4. Click on *Purchase tickets* under the *Your purchases* tab
5. Choose your tickets

NEW CLIENTS

Proceed to your account home page.

In the center of the page, in the “Manage my tickets” section, select “manage my tickets” to see the possible actions for all of your events, or “manage this event” to see the possible actions for one event in particular.

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My account

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1 **home** | [faq](#) | [contact us](#) | [view cart](#) | [log out](#)

Hello, Grands Ballets Canadiens

[edit my profile](#)

Need Help?

▶ Watch our AccountManager tour

▶ FAQ

view all quick links

Donations

[Donate Now](#)

Your Invoice

[New Invoices](#) | [Completed Invoice](#)

There are no outstanding invoices on your account. If you wish to view your invoice history please click on the link above.

Manage My Tickets

My Ticket Options

PRINT

Print your ticket.

2 **manage my tickets**

My Upcoming Events

This icon on an event means you can also get in with your smartphone. Simply log in to My Grands Ballets AccountManager using your smartphone, select an event, and click 'view tickets'

<div>OCT 11 WED</div>	<div>Stabat MATER</div> <div>8:00 PM Théâtre Maisonneuve</div> <div><div>Mobile Entry</div></div>	<div>manage this event</div>
<div>DEC 21 THU</div>	<div>Casse-Noisette</div> <div>7:30 PM Salle Wilfrid-Pelletier</div> <div><div>Mobile Entry</div></div>	<div>manage this event</div>
<div>FEB 21 WED</div>	<div>Requiem</div> <div>8:00 PM Salle Wilfrid-Pelletier</div> <div><div>Mobile Entry</div></div>	<div>manage this event</div>
<div>MAR 23 FRI</div>	<div>Le Sacre du printemps</div> <div>8:00 PM Théâtre Maisonneuve</div> <div><div>Mobile Entry</div></div>	<div>manage this event</div>

Ticket & Plan Purchases

BUY PACKAGES/TICKETS

Buy full and/or mini-season plans or single-game tickets

Select the event you would like to manage. You can find events by sorting by month. Use the drop-down list above the event list to sort, or select a month from the timeline at the bottom of the screen.

FRANÇAISEnglish

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Hello, Grands Ballets Canadiens

 This icon on an event means you can also get in with your smartphone, no matter which ticket delivery you chose! Click on an event and look for the mobile icon.

Manage My Tickets

select an event ▼

Transfer & Resale

October 2017 ▼

1

OCT
11
WED

Stabat MATER
20:00 || Théâtre Maisonneuve

2

1 ALT

2016Dec2017OctDec2018FebMarMayJun

instructions

Advanced Options

Select "Print-at-Home" then tick the boxes corresponding to the tickets you would like to print.

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Hello, Grands Ballets Canadiens

 This icon on an event means you can also get in with your smartphone, no matter which ticket delivery you chose! Click on an event and look for the mobile icon.

Manage My Tickets

select an event


Transfer & Resale

manage more tickets

back to October


OCT
11
WED


Stabat MATER
Théâtre Maisonneuve - 20:00

 Mobile Entry

ticket detail

ticket history

Select an action below to manage your seats. 

 **Print-at-Home**

1

PART-I, G

You have 2 seat(s)

seat details	current entry method to event	ticket status
<div><input type="checkbox"/> 15</div>	Printed	
<div><input type="checkbox"/> 17</div>	Printed	

2

Select "print (x)" to continue. This button only appears once you have ticked off at least 1 ticket to print.

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Hello, Grands Ballets
Canadiens

 This icon on an event means you can also get in with your smartphone, no matter which ticket delivery you chose! Click on an event and look for the mobile icon.

Manage My Tickets

select an event

Transfer & Resale

manage more tickets

print (2)

back to October

OCT
11
WED

Stabat MATER
Théâtre Maisonneuve - 20:00

Mobile Entry

ticket detail

ticket history

Select an action below to manage your seats. ⓘ

Print-at-Home

PART-I, G You have 2 seat(s) ☒ Select All

seat details	current entry method to event	ticket status
<input checked="" type="checkbox"/> 15	Printed	
<input checked="" type="checkbox"/> 17	Printed	

In the new window that appears, read over the information to ensure you have selected the right tickets. If you are reprinting tickets, tick the box for "Reprinting tickets". Then select "Continue to print".

Note: When you tick the box for "Reprinting tickets", a new barcode is generated for each ticket you are reprinting. Any previous versions of your tickets will no longer be accepted for access to the event. Only the latest version of your tickets will be accepted.

The screenshot shows the LES GRANDS BALLETS website. The main header includes the logo and navigation links. The 'My account' section is visible. The 'Manage My Tickets' section is active, showing a calendar for October 2017 with a selected date of October 11th. A modal window is open, titled 'Below are your selected seats to print.' It contains a warning about previously printed tickets and a checkbox for 'Reprinting tickets?'. Below this, a table lists selected tickets for 'Stabat MATER' on October 11th, 2017, at 20:00. The table shows two tickets, 15 and 17, both selected. At the bottom of the modal, there are 'cancel' and 'Continue to print' buttons.

Below are your selected seats to print.

Review your selected seats below. Note: You may discard a seat by deselecting the checkbox. Your previously printed or issued tickets will no longer be valid.

☐ Reprinting tickets? Check this box if you wish to generate new barcodes for misplaced or stolen tickets. Your previously printed or issued tickets will no longer be valid.

Selected Tickets (1 events; 2 tickets)



Event	Seat
Stabat MATER	15
Stabat MATER	17

cancel Continue to print

Familiarize yourself with the Terms of Use and, if you agree, tick the box indicating so. Then, select "submit".

Note: If you do not agree with the Terms of Use you will not be able to download and print your tickets. Please call the ticket office at 514 842-2212 or 1 866 842-2212 to organize an alternative way to pick up your tickets.

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Hello, Grands Ballets Canadiens

[view all quick links](#)

Ticket Printing Instructions

1. Review & submit.

PRINT


CONFIRMATION

Print Tickets

Below is a summary of the 2 item(s) you have selected to print.

Note: You must print tickets at least prior to the start of the event. If you have any questions, please contact customer service at 514-842-2112 .

If any of the tickets below are currently on a Card (Membership or Credit Card), they will no longer be valid. Please use the printed ticket for entry

Items Selected to Print			edit items
item	details	fee	fee total
	Stabat MATER		

1

☐ I agree to the **Terms of Use**. I understand that Place des Arts and its resident companies (Théâtre Jean Duceppe, Les Grands Ballets Canadiens de Montréal and Opéra de Montréal) share the same ticketing platform and that my personal information may be used for customer development. However, donations made to either one of the three resident companies or Place des Arts will remain confidential.

Total Amount

2

A .PDF document should begin downloading automatically. This document contains your tickets. You can print this document and present it at the door for access to the event. If the event allows mobile entry, you can simply show the document on your mobile device.

Note: Tickets are only available in French.

CECI EST VOTRE BILLET. Présentez ce document à l'entrée de l'événement.

LES GRANDS BALLETS

ÉMIS À

SECTION

NUMÉRO DE CONFIRMATION

RANGÉE

SIÈGE

Les Grands Ballets Canadiens de Montréal



PLACE DES ARTS



Ce plan représente l'accès au stationnement de la Place des Arts en saison régulière. Veuillez noter que d'éventuelles entraves ne sont pas représentées.

VEUILLEZ VÉRIFIER VOS BILLETS DÈS RÉCEPTION – ILS NE SONT NI ÉCHANGEABLES NI REMBOURSABLES
BILLETTERIE 514.848.0269 GRANDSBALLETS.COM

RETARDATAIRES

Par respect pour les artistes et le public, les retardataires ou ceux qui quittent momentanément la salle durant la représentation seront redirigés vers le fauteuil le plus proche au moment opportun. Les billets des retardataires ne peuvent être ni échangés ni remboursés.

PERSONNE À MOBILITÉ RÉDUITE

Lors de l'achat de billets, demandez les fauteuils réservés pour les personnes à mobilité réduite ou de forte corpulence. Des espaces de stationnement sont disponibles pour les détenteurs de vignette. Pour bénéficier du service d'accueil, veuillez-vous présenter à l'entrée de la salle de spectacle.

ANNULATION D'UN SPECTACLE

Le cas échéant, le remboursement s'effectuera au point d'achat selon les modalités des Grands Ballets et de la Place des Arts. L'utilisation d'appareils photo et autres appareils électroniques est strictement interdite durant les spectacles. Nouritures et boissons achetées à l'extérieur de la Place des Arts ne sont pas permises dans les foyers des salles.

Le détenteur de ce billet est strictement soumis aux règles en vigueur ou affichées sur les lieux de l'événement et renonce à toute réclamation.

Termes et conditions de vente disponibles sur GRANDBALLETS.COM. Ce billet est nul dès qu'il fait l'objet d'une plainte assemblée au service de police locale, à l'effet qu'il a été volé. Ce billet ou les droits s'y rattachant ou en découlant ne peuvent faire l'objet d'une cession, d'une vente ou d'un transfert, que ce soit dans un cadre commercial ou d'une campagne promotionnelle, avec ou sans contrepartie, sans avoir obtenu le consentement écrit de l'émetteur et du promoteur. Toute falsification ou revente est interdite.



Place des Arts
Québec



P

**STATIONNEMENT
PLACE DES ARTS**

**Réservez à l'avance
et économisez !**

Placedesarts.com/stationnement

ÉDIFICE WILDER
**ESPACE
DANSE**

FAITES UN DON



**VEUILLEZ VÉRIFIER LES INFORMATIONS DE VOTRE BILLET DÈS RÉCEPTION
ILS NE SONT NI ÉCHANGEABLES NI REMBOURSABLES**

Conservez ce billet électronique précieusement et apportez-le avec vous sur les lieux du spectacle. Il contient un code à barres qui permettra une entrée en salle par lecture électronique.



